



Guide for Orientation and Access to Social Services

for Migrants in the Argentine Republic

CITY OF MAR DEL PLATA



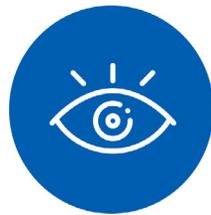
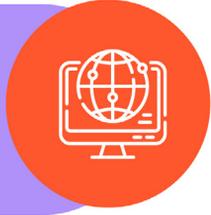
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City of Mar del Plata

Mar del Plata es una ciudad ubicada en el sudeste de la provincia de Buenos Aires. Mar del Plata is a city situated in the southeast of the province of Buenos Aires, on the Argentine Sea coast. It is the administrative centre of the district of General Pueyrredón, an important port and beach, and the second most important tourist city in the country. Mar del Plata is located 404 km from the city of Buenos Aires and 365 km from La Plata.

The fishing, tourist and textile industries are the most important ones in the city. Fishing —the main activity in the port— is also complemented by oil and grain tankers. In addition, Mar del Plata has a submarine naval base. Among the large variety of industries, those derived from horticulture, construction, metallurgy and mechanics stand out.

For further information on the municipality of Mar del Plata, you can click on the following link: www.mardelplata.gob.ar/

Its area code is: 0223. Landline phone numbers have seven digits (starting with number 4). Mobile phone numbers have nine digits (starting with number 15).

Useful phone numbers

Medical emergencies	107
<i>Trafficking in persons</i>	145
<i>Police</i>	911
<i>Children at risk</i>	102
<i>Neighbour Care</i>	147
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Access to housing

The Provincial Housing Institute provides families with the opportunity to access and own social houses.

Requirements for registration are as follows:

- *Being part of a family group;*
- *Having an Argentinian identity card (DNI, in Spanish);*
- *Being older than 18;*
- *None of the members of the family group may be a beneficiary of any house or plot of land granted by the Argentine State;*
- *None of the members of the family group may own real property.*

Each municipality sets forth the complementary requirements subject to the specific details of each housing programme. To apply, you need to go the Town Hall of Mar del Plata, situated at 1627 Hipólito Yrigoyen.

You can also find further information at:

Provincial Housing Institute

Web site: www.gba.gov.ar/vivienda/requisitos_para_tener_una_vivienda_social

Access to education

To know the education offer at the initial, primary, secondary and vocational training levels, follow this link: www.mardelplata.gov.ar/nuestrasescuelas

Free student fare

To obtain more information about the pass that will allow you to travel free of charge in the public passenger transport network in Mar del Plata, click on the following link: www.mardelplata.gov.ar/boletoestudiantil

For further information:

Education Secretariat

Address: 2381 Falucho, Mar del Plata



Access to health care SUMAR Programme

The SUMAR programme in the province of Buenos Aires seeks to guarantee the population's access to health care.

For further information, click on this link: www.ms.gba.gov.ar/sitios/sumar/

Primary health care centres

To know the health care centre closest to your address, click on the following link: www.mardelplata.gob.ar/salud/caps/informacion-institucional

You can find the health care centres that are open 24 hours a day following this link: www.mardelplata.gob.ar/salud/caps/24horas

To make an appointment, you can call 147 or go to the corresponding health care centre near your home address.

Outpatient medical speciality centre

To be seen at the Outpatient Medical Speciality Centre, you need to be referred by a professional from the Primary Health Care Centres.

Address: 250 Pehuajó, Mar del Plata
Telephone: (0223) 499 - 7900
E-mail: cema@mardelplata.gob.ar
Web site: www.mardelplata.gob.ar/cema

Emergency Medical Care System (SAME, in Spanish)

The Emergency Medical Care System (SAME) is a free pre-hospital care service providing assistance in the streets and at the homes of the General Pueyrredón district, 24 hours a day, 365 days a year. In addition, it coordinates its actions with the Police, Citizen Security/Safety, Fire Brigade, Traffic, and Civil Defence, among other entities. To receive medical care, you need to call 107.

For further information:
Health Secretariat
Address: 250 Pehuajó, Mar del Plata

Job search

Self-employment and livelihood work activities (ALAS, in Spanish)

This programme is developed in the framework of popular-level economy in the province of Buenos Aires. It aims at formalising the economic and productive activity, as well as self-employment; promoting the training of members of productive units; supporting organisations based on the family, solidarity and cooperation; enabling association forms that allow for the sustainability of enterprises, their members and families; and providing advice and consultancy on production, marketing and management aspects.

For further information, you can send an e-mail to: leyalas@gmail.com

Budgeting

Holding a bank account provides access to other means of payment than cash. You can also draw money out and make other transactions from cash machines, which operate 24 hours a day.

Banco de la Provincia de Buenos Aires (Province of Buenos Aires Bank)

Address: 2563 San Martín, Mar del Plata

Telephone numbers: (0223) 499 – 4500 / 4600

Opening hours: Monday to Friday, from 10 am to 3 pm

The transport system

Mar del Plata has a good connection thanks to its network of motorways and national and provincial routes, which link it to the main cities in the province of Buenos Aires and the country.

The Astor Piazzola international airport is located in the town of Camet, around 7 km from the city centre of Mar del Plata. Especially in the summer season, the air terminal offers the region and tourists from various parts of the world connection between the city of Mar del Plata and different destinations in the country and the world.

The city has 32 lines of urban and interurban buses, whose routes are limited within the boundaries of the city and its surrounding areas.





Bus routes

To know the routes of buses, follow this link: https://appspl.mardelplata.gob.ar/app_cuando_llega/web/cuando.php

App “¿Cuándo llega?” (when does it arrive?)

This app allows you to immediately find out the estimated arrival time of passenger urban means of transport at all stops.

With this tool, you can also see the SUBE card top-up sites, to know which one is closest to you.

You can download the app clicking on the following link: <https://appsvr.mardelplata.gob.ar/cuando/index.html>

SUBE card

This is the card with which you can pay for your journeys by bus. Once your balance has been depleted, you may continue travelling until a negative balance of ARS 72 has been reached. For further information, click on the following link: www.mardelplata.gob.ar/sube

Passes for people with disabilities

People with disabilities are entitled to free public transport of passengers in the city of Mar del Plata. For further information, click on the following link: www.mardelplata.gob.ar/Contenido/personascondiscapacidad

Access to rights

If you would like to ask any questions about your rights as a migrant in Mar del Plata, you can go to:

National Directorate of Migration
Address: 3161 San Martín, Mar del Plata
Telephone: (0223) 492 – 3585

Consumer protection

In the Directorate of Consumer Protection, you can report any cases of irregularities regarding the use of mobile phones, administration of consortiums,

banks and financial entities, household appliances, technical services, clothes stores and other situations affecting the person in each case. For further information, you can go to:

Directorate of Consumer Protection
Address: 3467 Belgrano, Mar del Plata
Opening hours: Monday to Friday,
from 8:15 am to 1:30 pm

E-mail: defensaconsumidor@mardelplata.gob.ar
Web site: www.mardelplata.gob.ar/reclamos

Neighbour Care Centre

The Neighbour Care Centre allows you to reach line 147 for free from Monday to Friday, from 8:30 am to 8:30 pm.

Children's rights protection service

The Protection Service is made up of interdisciplinary teams working in different neighbourhoods in Mar del Plata, intervening in those situations where the rights of children and adolescents have been violated, such as in pre-judicial involvement instances. In addition, these Centres facilitate access to existing programmes and resources. [For further information, click on the following link \[www.mardelplata.gob.ar/cpden\]\(http://www.mardelplata.gob.ar/cpden\)](http://www.mardelplata.gob.ar/cpden)

Municipal Food Security Programme

This Programme coordinates and integrates different actions related to healthy diet in Mar del Plata, with a broad strategy including assistance, social and food training, and promotion of healthy habits in families and the community. [For further information, click on the following link: \[www.mardelplata.gob.ar/desarrollosocial/promocionsocial/seguridadalimentaria\]\(http://www.mardelplata.gob.ar/desarrollosocial/promocionsocial/seguridadalimentaria\)](http://www.mardelplata.gob.ar/desarrollosocial/promocionsocial/seguridadalimentaria)

Directorate of Gender Policies

It provides guidance, assistance and legal advice to women going through gender-based violence situations. It offers line 108 to ask for assistance, and a decentralised head office of the Police Unit for Women and Families to file reports. For those women who have no family support network, there is a shelter providing accommodation to women with and without children.

Address: 1518 Alberti, Mar del Plata
Telephone: (0223) 451 - 1184

Opening hours: Monday to Friday, from 8 am to 8 pm
E-mail: genero@mardelplata.gov.ar
Web site: www.mardelplata.gov.ar/Contenido/violencia-de-g%C3%A9nero



Municipal Directorate General of Human Rights Promotion and Protection

To know the various programmes and training sessions developed by the Directorate of Human Rights Promotion and Protection, [go to the following link: www.mardelplata.gob.ar/DerechosHumanos](http://www.mardelplata.gob.ar/DerechosHumanos)

Integration Culture

To find out the cultural activities in the city of Mar del Plata, follow this link: www.mardelplata.gob.ar/cultura

Sports

Follow this link www.mardelplata.gob.ar/deportes to obtain information on the sports activities in the municipality.

Tourism

By clicking on www.turismomardelplata.gob.ar/, you can obtain information on places to visit.

Sources of interest

Province of Buenos Aires: www.gba.gob.ar/

Municipality of Mar del Plata: www.mardelplata.gob.ar/

Provincial Housing Institute: [www.gba.gob.ar/vivienda/requisitos_ para_tener_una_vivienda_social](http://www.gba.gob.ar/vivienda/requisitos_para_tener_una_vivienda_social)

Education offer at the initial, primary, secondary and vocational training levels: www.mardelplata.gob.ar/nuestrasescuelas

Free student fare: www.mardelplata.gob.ar/boletoestudiantil

SUMAR Programme: www.ms.gba.gob.ar/sitios/sumar/

Primary Health Care Centres: www.mardelplata.gob.ar/salud/caps/informacion-institucional

Outpatient Medical Speciality Centre: [www.mardelplata.gov.ar/](http://www.mardelplata.gov.ar/cema)
cema

Bus routes: https://appsl.mardelplata.gob.ar/app_cuando_llega/web/cuando.php

App “¿Cuándo Llega?”: <https://appsvr.mardelplata.gob.ar/cuando/index.html>

SUBE card: www.mardelplata.gob.ar/sube

Passes for people with disabilities: [www.mardelplata.gob.ar/](http://www.mardelplata.gob.ar/Contenido/personascondiscapacidad)
Contenido/personascondiscapacidad

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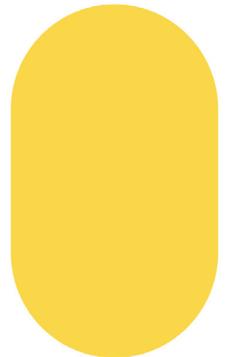
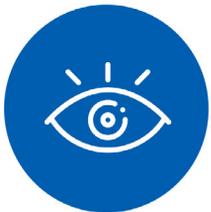
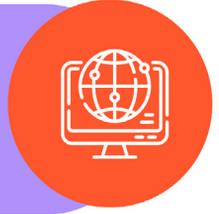
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Culture: www.mardelplata.gob.ar/cultura

Sports: www.mardelplata.gob.ar/deportes

Tourism: www.turismomardelplata.gob.ar/







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